

CLAIM INFORMATION

LOSS REPORTING INFORMATION

All claims pertaining to Property, Crime, General Liability, Professional Liability, and Umbrella policies underwritten by Berkshire Hathaway Specialty Insurance should be reported to their centralized Loss Processing Center using one of the methods listed below. Auto claims are reported to Xceedance TPA Claims as provided below. Claims will be assigned to their technical staff or to one of their preferred service providers.

FOR PROPERTY AND LIABILITY

Phone 1.855.453.9675 (24-hour toll free)
Fax 1.617.507.8259
Email irwinsiegelclaims@bhspecialty.com
Mail Berkshire Hathaway Specialty Insurance
100 Federal Street
Boston, MA 02111

FOR AUTO CLAIM REPORTING

All claims pertaining to Auto policies underwritten by Berkshire Hathaway Specialty Insurance should be reported to Xceedance TPA Claims using one of the following methods:

Phone 1.888.311.0015
Fax 1.888.869.4340
Email claims.fnol@xceedance.com
Mail 1 Mercantile St.
Suite 620
Worcester, MA 01608

QUESTIONS?

For questions, contact Denise Bassi, Irwin Siegel Agency's In-House Claims Manager.

Phone 1.800.622.8272 x78044
Email denise.bassi@siegelagency.com

For claim requests or general inquiries:

Email isaclaimssupport@siegelagency.com

A NOTE FROM THE IRWIN SIEGEL AGENCY & BERKSHIRE HATHAWAY SPECIALTY INSURANCE CLAIMS TEAM

A Personal Approach

While technology adds speed and efficiency, it is top-quality people that drive top-quality claims handling. That's why we continue to grow our industry-leading claims teams with the most experienced claims professionals in the business.

Moreover, the claims professionals at Irwin Siegel Agency and Berkshire Hathaway Specialty Insurance focus on working together efficiently while communicating proactively with you throughout the entire claims process. Should you face a claim, you will quickly see our response is not about drafting letters, it's about having a dialogue - and responding to your particular needs and concerns.

Whether you face a property loss, a large scale casualty crisis, or allegations of healthcare professional negligence, you will have the experts you need at your service. Putting your policy to work for you.