

Claim Information

volunteer accident policy (vap)

for Chartis Policyholders

For Volunteer Accident policies written through:
National Union Fire Insurance Company of Pittsburgh, PA

LOSS REPORTING INFORMATION

The following contact information should be used when reporting losses pertaining to Volunteer Accident Policies (VAP).

All losses, accompanied by their respective loss notices, should be reported to Chartis Domestic Claims using one of the following methods:

Mail Chartis Domestic Claims
Accident & Health Claims Department
PO Box 25987
Shawnee Mission, KS 66225-5987S

Phone 1-800-551-0824
Fax 1-866-893-5984

All correspondence should include the following:

NAME OF GROUP: Irwin Siegel Volunteer Accident Policy
POLICY NUMBER: SRG9101910
POLICY#/ACCOUNT#: Insured's VAP Certificate Number

REPORTING TIMES

8:00am - 5:00pm ET/EST (Business Hours)

CLAIMS FORMS

Please visit the Irwin Siegel Agency, Inc. website at www.siegelagency.com to download the following form, which needs to be completed for Volunteer Accident Policy claims:

- Special Risk Accident and Sickness Claim Form

ACKNOWLEDGMENTS

You will receive an acknowledgment directly from York Claims within 48 hours of initial report, which will provide you with the Claim Number and the Adjuster's Name, Branch, and Contact Information. Coverage will be confirmed or denied within 15 days of receipt of the invoices.

additional questions?

Contact Denise Bassi, Irwin Siegel Agency's
In-House Claims Specialist

1.800.622.8272 ext. 5116
denise.bassi@siegelagency.com

**irwin siegel
agency, inc.**
insurance & risk management
human service programs