

## CLAIM INFORMATION

### LOSS REPORTING INFORMATION

All claims pertaining to Property, Crime, General Liability, Professional Liability, and Umbrella policies underwritten by Berkshire Hathaway Specialty Insurance should be reported to their centralized Loss Processing Center using one of the methods listed below. Claims will be assigned to their technical staff or to one of their preferred service providers.

#### FOR EMERGENCY CONTACT

Phone 1.855.453.9675 (24-hour toll free)

#### FOR NON-EMERGENCY CLAIMS REPORTING

Phone 1.617.902.7149  
Fax 1.617.507.8259  
Email [irwinsiegelclaims@bhspecialty.com](mailto:irwinsiegelclaims@bhspecialty.com)  
Mail Berkshire Hathaway Specialty Insurance  
100 Federal Street, 20th Floor  
Boston, MA 02110

All claims pertaining to Auto policies underwritten by Berkshire Hathaway Specialty Insurance should be reported to Sedgwick Claims using one of the following methods.

#### FOR AUTO CLAIM REPORTING

\*When reporting an auto loss, client code 7382 will need to be included in the subject line.

Phone 1.855.577.6806 (24-hour toll free)  
Fax 1.800.393.8104  
Email [7382berkshire@sedgwick.com](mailto:7382berkshire@sedgwick.com)

### QUESTIONS?

For questions, contact Denise Bassi, Irwin Siegel Agency's In-House Claims Specialist.

Phone 1.800.622.8272 x78044  
Email [denise.bassi@siegelagency.com](mailto:denise.bassi@siegelagency.com)

For claim requests or general inquiries:

Email [isaclaimssupport@siegelagency.com](mailto:isaclaimssupport@siegelagency.com)

### A NOTE FROM THE IRWIN SIEGEL AGENCY & BERKSHIRE HATHAWAY SPECIALTY INSURANCE CLAIMS TEAM

#### A Personal Approach

While technology adds speed and efficiency, it is top-quality people that drive top-quality claims handling. That's why we continue to grow our industry-leading claims teams with the most experienced claims professionals in the business.

Moreover, the claims professionals at Irwin Siegel Agency and Berkshire Hathaway Specialty Insurance focus on working together efficiently while communicating proactively with you throughout the entire claims process. Should you face a claim, you will quickly see our response is not about drafting letters, it's about having a dialogue - and responding to your particular needs and concerns.

Whether you face a property loss, a large scale casualty crisis, or allegations of healthcare professional negligence, you will have the experts you need at your service. Putting your policy to work for you.