

# Claim Information

*volunteer accident policy (vap)*

## LOSS REPORTING INFORMATION

All losses, accompanied by their respective loss notices, should be reported to ACE USA Claims using one of the following methods:

Mail      Health Special Risk, Inc.  
             HSR Plaza  
             4100 Medical Parkway  
             Carrollton, TX 75007

Phone     1.972.512.5600

Fax        1.972.512.5820

Email      [claims@hsri.com](mailto:claims@hsri.com)

## REPORTING TIMES

Monday - Friday 8:00am - 5:00pm ET/EST

## QUESTIONS?

For questions, contact Denise Bassi, Irwin Siegel Agency's In-House Claims Specialist.

Phone     1.800.622.8272 x5116

Email      [denise.bassi@siegelagency.com](mailto:denise.bassi@siegelagency.com)