

Claim Information

home healthcare program

for **ACE USA** Policyholders

For Package policies written through:
ACE American Insurance Company

LOSS REPORTING INFORMATION

All losses, accompanied by their respective loss notices, should be reported to ACE USA Claims using one of the following methods.

First Notice of Claim

The following contact information should be used when first reporting losses pertaining to Auto, General Liability, and Property.

Fax 1-877-201-7391
Email medicalriskfirstnotice@acegroup.com

All Additional Notices

The following contact information should be used when sending additional information or notices regarding a claim which has already been reported to ACE USA Claims.

Mail ACE Medical Risk
PO Box 25158
Lehigh Valley, PA 18002-5158

Fax 1-866-635-5687

additional questions?

Contact Denise Bassi, Irwin Siegel Agency's
In-House Claims Specialist

1.800.622.8272 ext. 5116
denise.bassi@siegelagency.com

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