

# Direct Bill Information

Chubb Policyholders (Formerly ACE USA)

## PAYMENT OPTIONS

### Mailing Payments

- Checks and money orders should be made payable to Chubb and mailed to one of the addresses below.
- Include your 20-digit Chubb account number on your check or money order

**Lockbox Address**

Chubb  
Dept. CH 14089  
Palatine, IL 60055-4089

**Overnight Address**

Chicago Regional Lockbox  
Attn: Box 14089  
5505 N. Cumberland Avenue, Suite 301  
Chicago, IL 60656  
Phone: 773.763.5631

### Phone Payments

- Payments can be called in to Chubb at 1.877.490.7427
- Credit and debit cards, and checks are accepted over the phone.
- There is no extra charge to make a phone payment, but the service fee does still apply.

### Online Payments

- Payments can be made online at [www.acepaymentservices.com](http://www.acepaymentservices.com)
- Credit and debit cards, and check and saving accounts can be used to make online payments.
- There is no extra charge to make an online payment, but the service fee does still apply.